

Spier attracts good people who love what they do, who want to make a contribution and be part of a team that shines. Our business is warm, full-hearted, open and supportive – thanks to our people. If integrity, pride and good wine matter to you, you might just have found your place in the sun - on our farm.

## **TEAM OPENING: Hotel Housekeeping Public Area Attendant**

Clean, sweep and mop floors, empty and replace bins, clean public areas, bathrooms and back of house areas, including but not limited to equipment and operating equipment. Ensure appropriate cleaning supplies are kept stocked and notify management of items not working or missing. Demonstrate service excellence and a positive team experience, safeguarding operational equipment and property.

## **Key responsibilities**

- Carry out general cleaning, dusting, polishing of public areas, back of house and offices.
- Sweep and mop floors in-between service or as needed
- Empty bins and replace in correct areas of the public areas.
- Cleaning of windows as per the standard operating procedures
- Deep cleaning of public areas, back of house toilets and staff areas
- Process daily tasks as necessary, ensuring all standard operating procedures are maintained and liaising with team members as necessary.
- Maintain the highest standards of personal and area hygiene.
- Follow all health and safety and security protocols.
- Be supportive to team and assist other departments as and when required.
- Report all maintenance issues to the Manager or Assistant Housekeeper
- 'Live and breathe' the ethos of Spier, inspiring a passion for and sharing knowledge of sustainable living, great food, wine and hospitality.
- Convert that passion into action by providing service excellence and a memorable experience for guests.
- Promote all other Spier experiences on site and be knowledgeable about what we have to offer.
- Maintain a positive work environment through compliance with quality and operational standards and great teamwork.
- Able to work shifts.
- Cross flex interdepartmentally when required operationally

## Knowledge, skills and qualities

- Good communication skills and hygiene practices
- Basic knowledge of health and safety and hygiene standards useful
- Pride in excellent standards of cleanliness
- Able to function well under pressure

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- Environmentally aware and willing to learn more
- A committed team member, willing to cooperate with others
- A vibrant and responsible approach with a cheerful and service-oriented outlook
- Have the strength to push, stand, stoop and lift items repetitively during the entire shift
- Positive team orientation
- Previous working experience within a similar role or environment

Candidates must have valid South African identification and a clear criminal record.

At Spier our focus is on being regenerative in every way. When it comes to people, this means being able to reinvigorate and refresh your energy in a way that's infectious and rubs off on people around you.

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