

Spier attracts good people who love what they do, who want to make a contribution and be part of a team that shines. Our business is warm, full-hearted, open and supportive — thanks to our people. If integrity, pride and good wine matter to you, you might just have found your place in the sun - on our farm.

## **TEAM OPENING: Hotel Restaurant Waitron**

As a vital part of our restaurant, you will be responsible for ensuring exceptional dining experiences by providing knowledgeable service to our guests. Your primary role would be to; serve food and hot/cold beverages with a friendly and energetic, customer service orientated attitude.

## Key responsibilities

- Provide personalized table service, ensuring a memorable dining experience for our guests.
- Setup, serve and clear the restaurant when scheduled or required to do so.
- Assist guests with menu selections and make recommendations based on their preferences and dietary requirements.
- Upsell food and wine with confidence and enthusiasm to convert visitors to being Spier brand ambassadors.
- Friendly and welcoming disposition, engaging with energy and enthusiasm, providing service with a smile.
- Proactively promote all other Spier experiences on site and be knowledgeable about what we have to offer.

## Knowledge, skills and qualities

- At least one year's experience in a similar customer service role.
- Maintain effective working relationships with colleagues across the board and assist own and other departments when needed.
- Knowledge or a keen interest in wine.
- Excellent verbal communication skills (English), other language (s) desirable.
- Able to function under pressure and be self-motivated.
- A vibrant and responsible approach with a cheerful and service-orientated outlook.

Candidates must have valid South African identification and a clear criminal record.

At Spier our focus is on being regenerative in every way. When it comes to people, this means being able to reinvigorate and refresh your energy in a way that's infectious and rubs off on people around you.

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