



Spier attracts good people who love what they do, who want to make a contribution and be part of a team that shines. Our business is warm, full-hearted, open and supportive – thanks to our people. If integrity, pride and good wine matter to you, you might just have found your place in the sun - on our farm.

TEAM OPENING: Werf Cashier

Assist guests at checkout points by ringing up items purchased and taking payment for these items. Upsell shop items and wine with confidence and enthusiasm, demonstrating service excellence to guests while maintaining a positive work environment.

Key responsibilities

- Ring up shop purchases with energy, efficiency and enthusiasm - service with a smile.
- Upsell food and wine with confidence to convert visitors to being Spier brand ambassadors.
- Use MICROS system competently and follow departmental procedures correctly.
- Engage and welcome guests in a warm yet professional manner, either by telephone or in person.
- Handle all necessary financial transactions with ease, including cash and credit card transactions and cash up procedures.
- Complete all assigned administrative functions and daily tasks with diligence and competence.
- Report complaints and/ or any incidents to management promptly, helping to find solutions where possible.
- Proactively promote all Spier experiences on site and be knowledgeable about what we have to offer.
- 'Live and breathe' the ethos of Spier, inspiring a passion for - and sharing knowledge of - sustainable living, great food, wine and hospitality.
- Maintain a positive work environment through compliance with quality and operational standards and great teamwork.
- Assist with OE, stocktaking, and any other ad hoc requests as required, ensuring optimum service delivery at all times.
- To be aware of and act in accordance with Health and Safety and Fire Safety Procedures at all times.
- Able to work shifts, weekends and public holidays

Knowledge, skills and qualities

- At least one year's experience in a similar customer service role.
- Knowledge of Micros (or similar) system necessary.
- Competent numeracy and literacy skills is essential
- Excellent verbal communication skills in English, other language(s) desirable.
- Knowledge of Health & Safety and Hygiene Standards necessary.
- Able to function under pressure and be self-motivated.
- Able to deal with people at all levels with confidence and ease.
- Exude friendliness and a welcoming disposition.
- Able to lift heavy items.
- A committed team member, willing to cooperate with others.
- A vibrant and responsible approach with a cheerful and service-oriented outlook

Candidates must have valid South African identification and a clear criminal record.

At Spier our focus is on being regenerative in every way. When it comes to people, this means being able to reinvigorate and refresh your energy in a way that's infectious and rubs off on people around you.