Spier attracts good people who love what they do, who want to make a contribution and be part of a team that shines. Our business is warm, full-hearted, open and supportive – thanks to our people. If integrity, pride and good wine matter to you, you might just have found your place in the sun - on our farm.

TEAM OPENING: Service Ambassador

Department: Front of House (FOH) Service & Bar Operations

Reports To: Manager

Compensation: Competitive hourly base + pooled tips + retail beverage incentives.

Application deadline: 26 October

Position Summary

Our Wine & Beverage Ambassador is the ultimate hospitality brand storyteller. Operating seamlessly across both the floor and the service counter, this role requires an agile professional who can transition from crafting premium, artisanal espresso beverages; to conducting structured wine tastings and managing a high-volume floor section. Whether acting as the operational anchor behind the bar or guiding guests through a curated wine flight at a table, this individual blends deep wine knowledge, technical barista proficiency, and unpretentious hospitality to deliver an elevated guest experience.

Core Competencies for Success

- **Focus Agility:** Can switch focus instantly—comfortably moving from texturing foam for a flat white to discussing soil composition or pouring a premium vintage Pinotage without losing poise.
- **The "Unpretentious Expert":** Possesses a deep reservoir of wine and beverage knowledge but leads with warmth and hospitality rather than elitism.

- **Meticulous Precision & Detail:** Pays absolute attention to cleanliness, ensuring no coffee grinds find their way into the wine service area, while simultaneously noticing when a guest needs a water refill or a plate cleared.
- **Calm Under Pressure**: Thrives when the floor is packed and the service bar printer is buzzing, maintaining an organised workflow and a welcoming demeanour.

Must maintain an up-to-date knowledge of the Spier farm, its wines, products, and services, acting confidently as a Spier brand ambassador. Candidates must have valid South African identification and a clear criminal record.

At Spier our focus is on being regenerative in every way. When it comes to people, this means being able to reinvigorate and refresh your energy in a way that's infectious and rubs off on people around you.