Spier attracts good people who love what they do, who want to make a contribution and be part of a team that shines. Our business is warm, full-hearted, open and supportive – thanks to our people. If integrity, pride and good wine matter to you, you might just have found your place in the sun - on our farm.

TEAM OPENING: Assistant Manager: Spier on Church

Department: Front of House (FOH) Service & Bar Operations

Reports To: Manager

Application deadline: 26 October

Position Summary

The Assistant Manager is the operational heartbeat of the outlet during daily trading. This role requires a hands-on manager who can seamlessly transition between administrative oversight and active floor leadership. You will be responsible for ensuring uncompromised luxury and upmarket hospitality standards. You will drive retail and floor targets, oversee rigorous inventory control, lead team training, support clear communication across the team and step into service during peak hours to ensure an immaculate, world-class guest experience.

Core Competencies for Success

- The Operational Fixer: Sees a problem (a backed-up service bar, an unhappy table, or a low stock item) and calmly implements a quick, effective solution without disrupting the room's energy.
- Analytical Eye for Detail: Noticeable obsession with organisation—from ensuring the alignment of lounge furniture to verifying that delicate glassware is polished without streaks.

- Commercial Mindset: Understands how staff behaviour translates to the bottom line, proactively coaching staff on upselling a premium flight or a second carafe.
- Maintain an up-to-date knowledge of the Spier farm, its wines, products and services. And be able to speak and act confidently as a Spier ambassador.
- Maintain a fair knowledge of the Stellenbosch Wine Producing Region, as well as local the competitor set, products and services.

At Spier our focus is on being regenerative in every way. When it comes to people, this means being able to reinvigorate and refresh your energy in a way that's infectious and rubs off on people around you.